

Bihar Engineering University, Patna
End Semester Examination - 2022

Course: B.Tech.
Code: 100508

Semester: V
Subject: Professional skill development

Time: 03 Hours
Full Marks: 70

Instructions:-

- (i) The marks are indicated in the right-hand margin.
- (ii) There are **NINE** questions in this paper.
- (iii) Attempt **FIVE** questions in all.
- (iv) Question No. 1 is compulsory.

Q.1 Answer any seven of the following

[2 x 7 = 14]

- (a) Define group.
- (b) What is a schedule?
- (c) Explain what is a resume?
- (d) What is walk-in-interview?
- (e) What do you understand by ethics?
- (f) What is occullesics?
- (g) What is Jargon?
- (h) What does group discussion evaluates?
- (i) Which is the purpose of communication?
- (j) Why power point is used?

Q.2 What is the role of body language in communication? **[14]**

Q.3 What is the significance of group formation? Explain the stage of group formation. **[14]**

Q.4 Define stress. Explain any four methods of stress management. **[14]**

Q.5 What is the importance of emotional intelligence in professional life? **[14]**

Q.6 What business etiquettes should be observed by a salesman? Explain. **[14]**

Q.7 Discuss irrational intelligence in detail. **[14]**

Q.8 What are the types of interview? Explain them. **[14]**

Q.9 Write an essay on "Impacts of Digitalization in India". **[14]**

